VeriSM™ is a business service management approach for the digital age that helps service providers to create a flexible operating model to meet desired business outcomes. VeriSM™ supports organizations to succeed in the world of digital services, using all organizational capabilities, from IT to Marketing and Finance to Customer Service, in order to deliver value.

The ITIL Service Lifecycle describes the provisioning and management of IT services from inception (strategy) through design, implementation and operation, whilst continually improving both services and service capabilities.

ISO/IEC 20000 allows IT service provider organisations to achieve conformance to a service management system which requires them to continually improve their delivery of IT services.

FitSM is a IT service management standard that provides solutions which can be efficiently implemented in organisations ranging from SMEs and start-ups through to large enterprises.

FitSM is aligned with ISO20000 and is used by many organisations to achieve ISO20000 certification.

Lean IT is an extension of lean principles, applied in an IT environment. The approach is a way of thinking and acting, focusing heavily on organisational culture.

SDI (Service Desk Institute) standards set out clear definitions for key service desk roles and responsibilities. Certification is available for foundation, analyst and manager levels.

COBIT 5 provides a comprehensive framework that assists enterprises in achieving their objectives for the governance and management of enterprise IT.

ISO 27001 enables organisations to achieve conformance to an information security management system which requires them to continually improve their control of confidential and sensitive information.

PRINCE2® is a process-based approach for project management, providing an easily tailored and scalable method for the management of all types of projects.

PRINCE2 Agile describes how to configure and tune PRINCE2 so that PRINCE2 can be used in the most effective way when combining it with agile behaviours, concepts, frameworks and techniques.

AgilePM™ targets project managers and project participants who want to be agile and deliver change faster, at a lower cost and with lower risk, in line with business objectives.

Praxis™ is a framework for the management of projects, programmes and portfolios. It includes a body of knowledge, methodology, competency framework and capability maturity model. The framework is supported by a knowledgebase of resources and an encyclopaedia.